

SYSTEM AND ASSOCIATED METHODS FOR PROVIDING CLAIMANT
SERVICES WITH PRIORITIZED DISPATCH

Abstract of the Disclosure

The system and method are operable over a telephone network and the Internet for providing services to a claimant by a service vendor, as scheduled by a scheduler, and paid for by a payor. Claimant data is processed and stored on a server connected to the Internet, and at least one scheduler workstation is provided for scheduling services for a claimant. The workstation includes a scheduler computer connected to the server for entry of claimant data by the scheduler and display of claimant data to the scheduler, and a telephone interface for communication between the scheduler and at least one of the payor, claimant and service vendor. The claimant data for scheduled services is prioritized, and queued to the scheduler computer based upon priority. Also, a service vendor list is generated to the scheduler computer based upon a geographical area related to the claimant and/or previous vendors for that claimant.

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